## **RYANARR** LOW FARES. MADE SIMPLE.

Eurocare 7 June 2018

- → Lowest fare/lowest cost carrier
- → No 1, Traffic FY19 139m (+7%)
- → No 1, Coverage 37 countries/86 Bases/216 apts/400a/c/1,800 routes
- → No 1, Service 2018 AGB
- $\rightarrow$  210 MAX order = grow to 200m p.a. by FY24

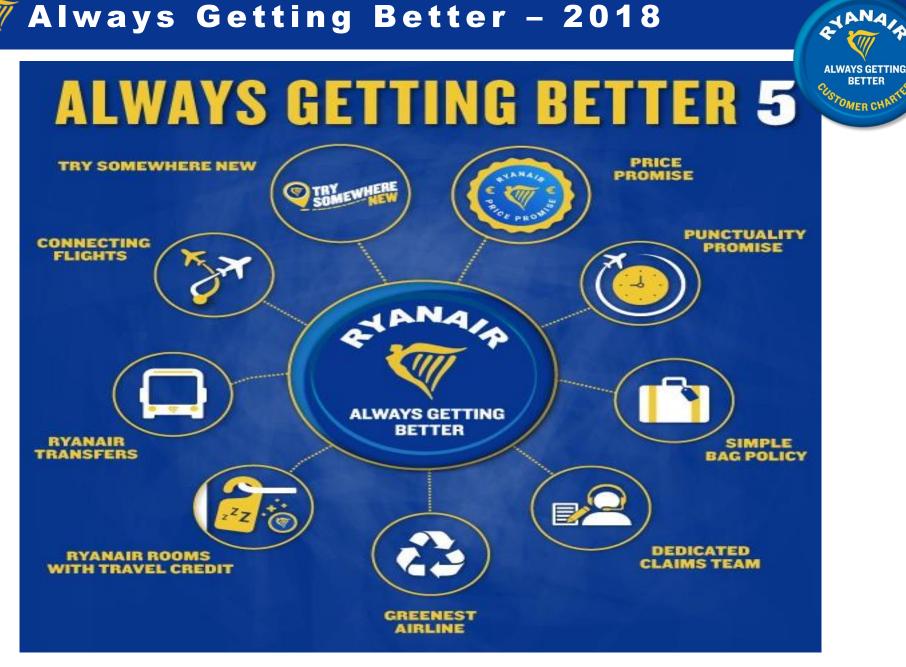


#### 🖤 Europe's No. 1 Coverage



**RYANAIR** 

#### Always Getting Better - 2018





### 🖤 Disruptive passengers - problem

- → PAX consuming excessive alcohol at the airport esp. during delays
- → PAX consuming on board alcohol, purchased in airport
- → Airports incentive structure negative
- ✤ Problems passed to airlines and police personnel
- → CAA 600% increase in disruptive PAX incidents since 2012
- ✤ Inflight purchased alcohol not problematic



### Disruptive passengers – solution

- → Airside outlets should be subject to the same laws as outlets in cities
- ✤ No sale of alcohol for consumption before 10am in apt bars
- → Mandatory use of boarding cards
- → Limit the number of drinks per PAX to a maximum of two
- → Airlines UK voluntary Industry Code of Practice
- → AUK recommendation to criminalise
- → RYR separates PAX from alcohol in certain cases
- → RYR initiates civil action against disruptive PAX in certain cases



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# THANKYOU